



US Industrial Sourcing, Inc.

WWW.USINSO.COM

**ORDERING & SHIPPING
INFORMATION**

Ordering & Shipping Information

Ordering Information:

Please fax all purchase orders to: 972-271-8802, or email sales@usinso.com as a Word or Excel attachment.

Minimum order quantity is net \$50.00.

You will receive confirmation of your order by either fax or email.

Please Call 972-271-8801 if you have any questions about ordering products.

Shipping Information:

All shipments are shipped FOB Dallas. Please indicate shipping instructions if you have a carrier preference. USIS will not be held responsible for any additional expense if a carrier is not selected or specified. Shipments with more than six (6) boxes, or with one (1) box in excess of 100lbs will ship LTL regardless of specified carrier.

Warranty:

Brokered and/ or Custom Parts: US Industrial Sourcing, LLC (USIS) warrants its products to conform to approved drawings, written specifications, and/or samples supplied to the customer. USIS shall be contacted within 10 days of delivery to the customer of any deviations to expected conformity. The customer is responsible for all design considerations and requirements. In the case of defective products discovered at time of testing and/or inspection or after installation, USIS will either replace the parts or issue a credit for the value of the parts as sold to the customer. Liability is limited to the value of the parts. USIS recommends that all parts be inspected/tested before installation or resale.

OEM Supplied Parts: US Industrial Sourcing, LLC (USIS) warrants all products to conform to said descriptions and possess the characteristics represented by USIS in writing to be free from defects of manufacturer for a period of one (1) year from the invoice date to the original purchaser. Liability is limited to the value of the USIS supplied product. USIS recommends that all parts be inspected and tested before installation or resale.

Direct Sales to Job Sites via Manufacturers Representatives, Wholesalers, or Contractors: US Industrial Sourcing L.L.C. (herein after called USIS), warrants its products to conform to said descriptions and possess the characteristics represented by us in writing to be free from defects of manufacture for a period of one (1) year from the invoice date to the original purchaser for products installed as supplied by USIS. Upon a determination by USIS that a product is not as warranted, USIS shall, at its exclusive option, replace or repair said defective product or parts thereof at its own expense except Purchaser shall pay all shipping, insurance and similar charges incurred in connection with the replacement of the defective product or parts thereof. This Warranty is void in case of abuse, misuse, abnormal usage, faulty installation or repair by unauthorized persons, or if for any other reason USIS determines that said product is not operating properly as a result of causes other than defective manufacture.

Liability is limited to the replacement of the defective components and, if installed, a labor charge equal to 2 times the value of the defective component as charged on the USIS Invoice. Damage claims are limited to the value USIS's insurance company recognizes and covers. USIS will not be responsible for any damages in excess of what the insurance company determines to be adequate compensation. Replacement of non-defective components is not USIS's responsibility.

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